



Please submit completed form with DIRECT CONNECT ALARM SYSTEM permit fee to

TOWN OF PALM BEACH, FINANCE DEPARTMENT, 360 South County Road, Palm Beach, FL 33480

For further information, please call the Communications Department at (561) 838-5454

DIRECT CONNECT ALARM SYSTEM Application Form

DATE _____

OWNER NAME _____

NAME OF COMPANY _____

COMPANY ADDRESS _____

COMPANY PHONE _____

TOWN OF PALM BEACH ALARM PERMIT NO _____

NAME OF ALARM COMPANY _____

ALARM COMPANY PHONE _____

TYPE OF ALARM SYSTEM _____

NAME OF MONITORING SERVICE (IF DIFFERENT) _____

MONITORING SERVICE PHONE NUMBER _____

DUAL SYSTEM INSTALLED _____ YES _____ NO



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EMERGENCY CONTACT INFORMATION – Must be able to respond in 30 minutes at request of police

1. Name _____ Phone No _____
 Address _____ Alternate No _____
 State/Zip _____ Responder Has Key (YES/NO) _____
2. Name _____ Phone No _____
 Address _____ Alternate No _____
 State/Zip _____ Responder Has Key (YES/NO) _____
3. Name _____ Phone No _____
 Address _____ Alternate No _____
 State/Zip _____ Responder Has Key (YES/NO) _____

ZONE INFORMATION

<u>Number</u>	<u>Description</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

Note: Any additional zones may be submitted on a separate sheet.



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PALM BEACH POLICE DEPARTMENT

DIRECT CONNECT ALARM SYSTEM

The Palm Beach Police Department is committed to using every resource at its command to assist the business community. Advances in computerization have now made it possible for the Police Department to offer a valuable new service.

As a business owner in the Town of Palm Beach, you can have your business burglar alarm connected directly to the police department – in addition to your alarm company.



WHAT IS THE ADVANTAGE OF THE DIRECT CONNECT ALARM SYSTEM?

*If your alarm is activated, your alarm monitoring company and the Palm Beach Police Department will be notified simultaneously. This will allow us the immediate dispatch of police officer – avoiding the delay between the time the alarm monitoring service is notified, confirms the emergency, and then calls the police department. With the **Direct Connect Alarm System** the police department and your alarm company are notified at exactly the same time. This will allow the police department to respond even more quickly to alarm activation at your business.*



CAN I CANCEL MY PRESENT ALARM COMPANY?

*This system works in conjunction with your alarm company and in order to participate in **DIRECT CONNECT ALARM SYSTEM**, you must maintain your burglar alarm service. If your current alarm does not include a duplex reporting system, your alarm company may charge you a one-time fee for installation of this feature.*



WHAT ABOUT FALSE ALARMS?

*With the **DIRECT CONNECT ALARM SYSTEM**, the Palm Beach Police Department will respond to all alarm calls. You will not be charged for the first 15 false alarms.*



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HOW MUCH DOES THIS SERVICE COST?

*In accordance with Town Ordinance No. 18-02, the application fee is determined by square footage for a **DIRECT CONNECT ALARM SYSTEM** permit. This fee is in addition to other alarm fees already in effect. Additionally, there is a \$100.00 one-time, initial set up fee.*

Under 1,000 Square Feet: \$100 Over 1,000 Square Feet: \$250



I AM INTERESTED, WHAT DO I DO NEXT?

To apply, simply complete the attached form and bring it to the Finance Department at Palm Beach Town Hall, 360 South County Road. You can reach the Finance Department by phone at (561) 838-5444.

***Please remember – in accordance with the ordinance, business with **DIRECT CONNECT ALARM SYSTEMS** must also subscribe to a private alarm company monitoring service. The **DIRECT CONNECT ALARM SYSTEM** is intended to result in a redundant report of alarm activation. **DIRECT CONNECT ALARMS** are limited to businesses that possess a valid Town of Palm Beach occupational license.*



DO I NEED TO FILL OUT ZONE INFORMATION?

Yes. It is very important to have your correct zone information with your application. You may need to contact your monitoring alarm service for assistance.

It is your responsibility to timely update any information that has changed with your account. i.e. emergency contacts, cancellation of service, zones (adding/subtracting), business name or address.



I NEED MORE INFORMATION ABOUT DIRECT CONNECT ALARM SYSTEM.

*We are happy to answer any of your questions or provide you with additional information about the **DIRECT CONNECT ALARM SYSTEM**. Call the **Communications Department at (561) 838-5454** and speak with **Lead Communications Supervisor Mark Neilsen**.*