



City of West Palm Beach Water Treatment Plant to Flush Lines with Chlorine Starting July 15, 2019

City of West Palm Beach Department of Public Utilities
401 Clematis Street
West Palm Beach, FL 33401
(561) 822-2222; TTY: 800-955-8771

June 19, 2019

Dear Valued City of West Palm Beach Public Utilities Customer:

To maintain high water quality in the City's water distribution system, the City of West Palm Beach Public Utilities Department will temporarily modify the disinfection process used to treat our drinking water. The City will use a somewhat stronger disinfection process to produce chlorine residual instead of a chloramine residual from July 15 – August 2, 2019. The City will increase hydrant flushing during this time. This is a preventative maintenance process.

Customers served by the City of West Palm Beach Public Utilities Department may notice a slight chlorine taste or odor in their tap water during this period. These temporary conditions will not cause adverse health effects.

If you are especially sensitive to the taste or odor of chlorine, keep an open container of drinking water in your refrigerator for a few hours to allow the chlorine to dissipate.

Users of home dialysis machines, owners of tropical fish and managers of stores and restaurants with fish and shellfish holding tanks are advised to seek professional advice, as the method for removing chlorine residuals differs from removing chloramine residuals from tap water.

Should you need more information on this temporary change in the water treatment process, please call the City of West Palm Beach Public Utilities Department at (561) 822-2210.

The City of West Palm Beach drinking water continues to receive high marks from monitoring agencies. To view the City's annual water quality reports, which inform you where your water comes from and what's in it, please visit: wpb.org/WaterReport.

Sincerely,
City of West Palm Beach Public Utilities Department